

INDIANAPOLIS MOTOR SPEEDWAY



TRAFFIC TRAINING

Indianapolis Motor Speedway

REPORTING STRUCTURE

- **Traffic Coordinator:** Kevin Schrier
- **Asst. Traffic Coordinator:** Bill Crae

- **Supervisors – Reporting to Kevin Schrier**
- North Area Traffic / Parking: Dave McGinley / Bob Harding
- Central Area Traffic / Parking: Jim Light / Eric Sample
- South Area Traffic / Parking: Scott Payne / Carol Cook
- Floating Supervisors: Jeff Rybolt / Rick Fowler
- Turn 3 Traffic / Parking: Shauna Maynard
- Employee Campground: Fred Vargo
- Pagoda Command: Jason Heimbaugh



EMPLOYEE EXPECTATIONS

- Present a friendly and welcoming environment for all guests
- Focus on alleviating any potential anxiety related to getting a vehicle parked in the expected location
- Understand every parking sticker and hangtag and the differences between them
- Understand the importance of ensuring the correct parking stickers & hangtags are parked in appropriate areas
- Understand the traffic pattern and parking sequence at all times
 - Help react as the traffic pattern needs to change
 - Anticipate where we may park next
- Know the difference between hangtags and stickers
- Know how to assist guests with disabilities to their parking locations
- Know your surroundings
 - Landmarks
 - Restrooms
 - Concessions
 - Display Areas
- Follow directives from Pagoda Command
- Know how to handle parking for disabled guests at any point during the event
- Ensure incident reports are filled out immediately following an incident
- Report all issues and/or concerns to your Supervisor
- Ensure all processes are performed in a consistent manner to allow for a consistent experience
- Utilize daily briefing sheets
- Ask Supervisors or Pagoda Command questions you do not know the answer to



WORKING IN TRAFFIC

- **Traffic Direction Do's:**

- Wear high visibility safety vests (and gloves) when out in traffic.
- Extend your arms and make exaggerated hand and arm movements.
- To stop traffic, do so with hand held out and arm extended away from your body with palm facing the traffic.
- Give clear instructions using hands and arms held away from your body, waving and pointing in the direction you want traffic to flow.
- Be aware of both vehicle and pedestrian traffic. Use your whistle to get attention.
- Give priority to emergency vehicles, trams and IMS vehicles.
- Listen closely to radio transmissions. Changes in traffic pattern or for a specific vehicle may be relayed via radio.
- Plan ahead for traffic direction of trams due to their lack of ability to quickly stop.
- Be aware of all credentialed parking stickers/hangtags and refer them to their proper parking areas.
- Be aware of any non-credential vehicles and how to direct them to public parking from your work area.
- Be aware of traffic coming from all directions.
 - Constantly look around.
 - Never assume you know what is behind you.
 - Be aware of your current situation at all times.
 - Watch traffic for pedestrians who may be otherwise occupied.
- Smile and be polite.

- **TRAFFIC DIRECTION DON'TS**

- DON'T stand still remember to move around to allow for proper awareness from different directions
- DON'T point with your finger when directing traffic
- DON'T allow vehicles to stop and clog up intersections or pathways for vehicles
- DON'T hold up traffic by speaking to individuals in vehicles for too long or more often than needed
- DON'T walk away from your post without notifying your Supervisor and waiting for your replacement

INFIELD TRAFFIC PATTERN

- An internal traffic pattern is in place each day of track activity to ensure both credentialed and public guests are directed to the proper parking areas within the facility.
- **The internal traffic pattern for vehicles entering Gate 2 on May 10-26:**
 - Non-credentialed vehicles turn right at the top of the tunnel and follow Shaw Drive to the Turn 3 parking area
 - Any credentialed vehicles that turn right at the top of the tunnel can be sent back to Hulman Boulevard via 5th street
 - Credentialed vehicles turn left at the top of the tunnel and follow Hulman Boulevard to the credentialed parking area designated for the parking pass they possess
 - Any public vehicles that turn left at the top of the tunnel can be sent back to Shaw Drive via 5th street
- **The internal traffic pattern for vehicles entering Gate 10 or 9A:**
 - Non-credentialed vehicles are directed to public parking lots based on the parking sequence for the day
 - Credentialed vehicles are directed through Tunnel 10 to the designated area for the parking pass they possess
- **Know daily changes to any patterns**
 - For oval configuration event days, 6th Street will be closed to vehicular traffic and utilized for pedestrians only
 - All traffic with middle infield stickers must be directed to 7th Street.
 - Truck traffic will be forbidden on Race Day.

CODE WORDS

- **Code 1**

- Signifies a driver involved accident
- Also signifies the daily arrival and departure of the helicopter

- **Goals**

- All available Traffic personnel should head to the Medical Center. {Rapid Response}
- Stop all vehicular & pedestrian traffic. This is for safety reasons (keep away from the helicopter), not just a privacy measure.
- Stopping ALL pedestrian traffic has, at times, been an issue in the past; let's work hard to stay on top of this process.
- Keep the media away from the fence.

- **Houston**

- Signifies a catastrophic event

- **Goals**

- Same as Code 1

- **The Package**

- Signifies that family members (Hulman, George, etc.) are arriving at the track and will need a Traffic escort.
- Pagoda Command will inform employees of the details.

- **Details**

- Tony George, Chairman of the Board, may arrive with a State Police escort, sometimes relatively late on Race Days.
- Please remember, all radio traffic is public. **Do not use his name on the radio.**
- Gates Pagoda Command will inform Traffic Pagoda Command that "The Package" has arrived at Gate 2.

- **Goals**

- Safety first, but try to keep Hulman Boulevard clear at this point to allow efficient passage.
- Pagoda Command will advise whether they will be turning down 6th or 7th (largely depending on pedestrian traffic at that time).

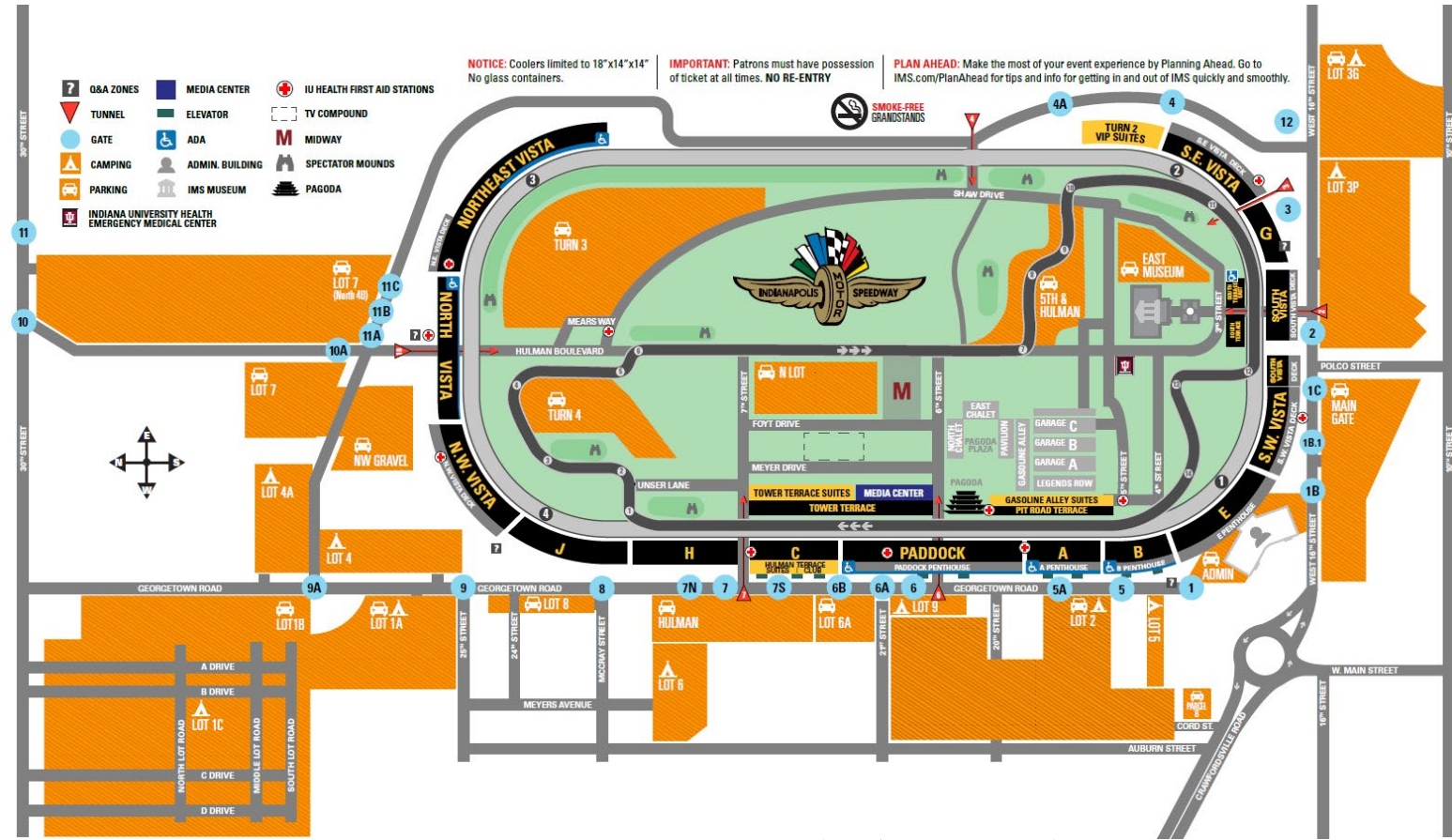
STREETS

Running East & West

- 3rd Street
 - Infield – south, in between the Hall of Fame Museum & Tunnel 2
- 4th Street
 - Infield – south, west of the Hall of Fame Museum
- 5th Street
 - Infield – south, north of the Hall of Fame Museum
- 6th Street
 - Infield – middle, even with the Pagoda & Gate 6
- 7th Street
 - Infield – north, even with Tunnel 7 & Gate 7
- 16th Street
 - Outside the track – south end, Gate 2
- 25th Street
 - Outside the track – north, Gate 9
- 30th Street
 - Outside the track – north end, North 40/Lot 7, Gate 10

Running North & South

- Hulman Blvd.
 - Main street, cuts the facility in half
 - *New Hulman during Road Course Configuration
- Meyer Drive
 - Infield – west, in between 6th & 7th Street, closest to the Media Center
- Foyt Drive
 - Infield – west, in between 6th Street & 7th Street, closest to Hulman Blvd.
- Mears Way
 - Infield – north, Turn 3, east of Hulman Blvd.
- Shaw Drive
 - Infield – east, backstretch along mounds
- Unser Lane
 - Infield – west, Turn 4, north of Tower Terrace
- Cagle Drive
 - Outside the track – east, backstretch along the track



TUNNELS

Tunnel 2

- South
- Gate 2/16th Street
- Hall of Fame Museum
- Motorcycle Parking

Tunnel 3

- Southeast
- Gate 3/16th Street
- South Terrace
- Turn 2 Mounds

Tunnel 4

- West
- Gate 4/Cagle Drive
- Backstretch
- Mounds

Tunnel 6

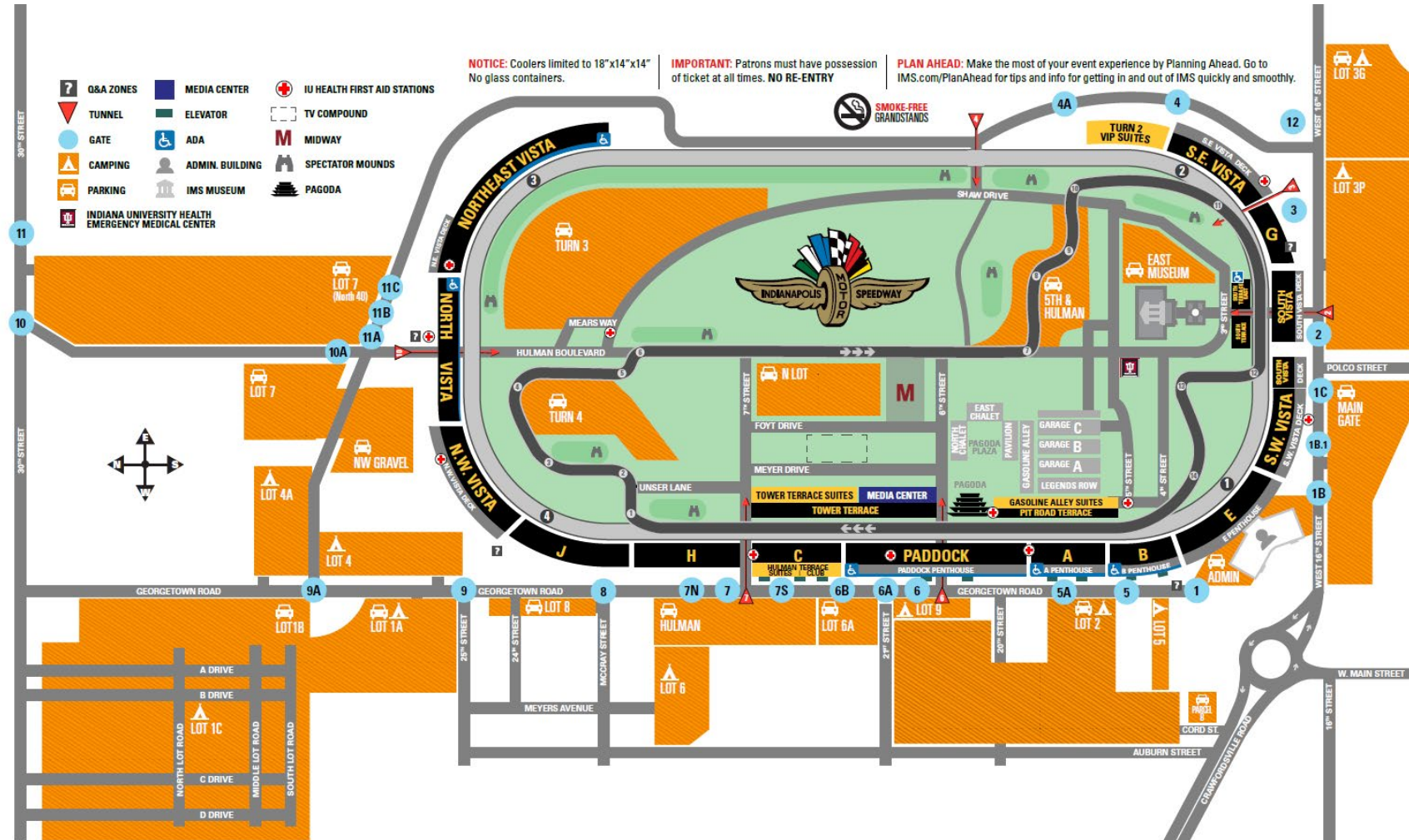
- West
- Gate 6/Georgetown Road
- Plaza
- Pagoda

Tunnel 7

- West
- Gate 7/Georgetown Road
- Tower Terrace Suite Parking
- N Lot Parking

Tunnel 10

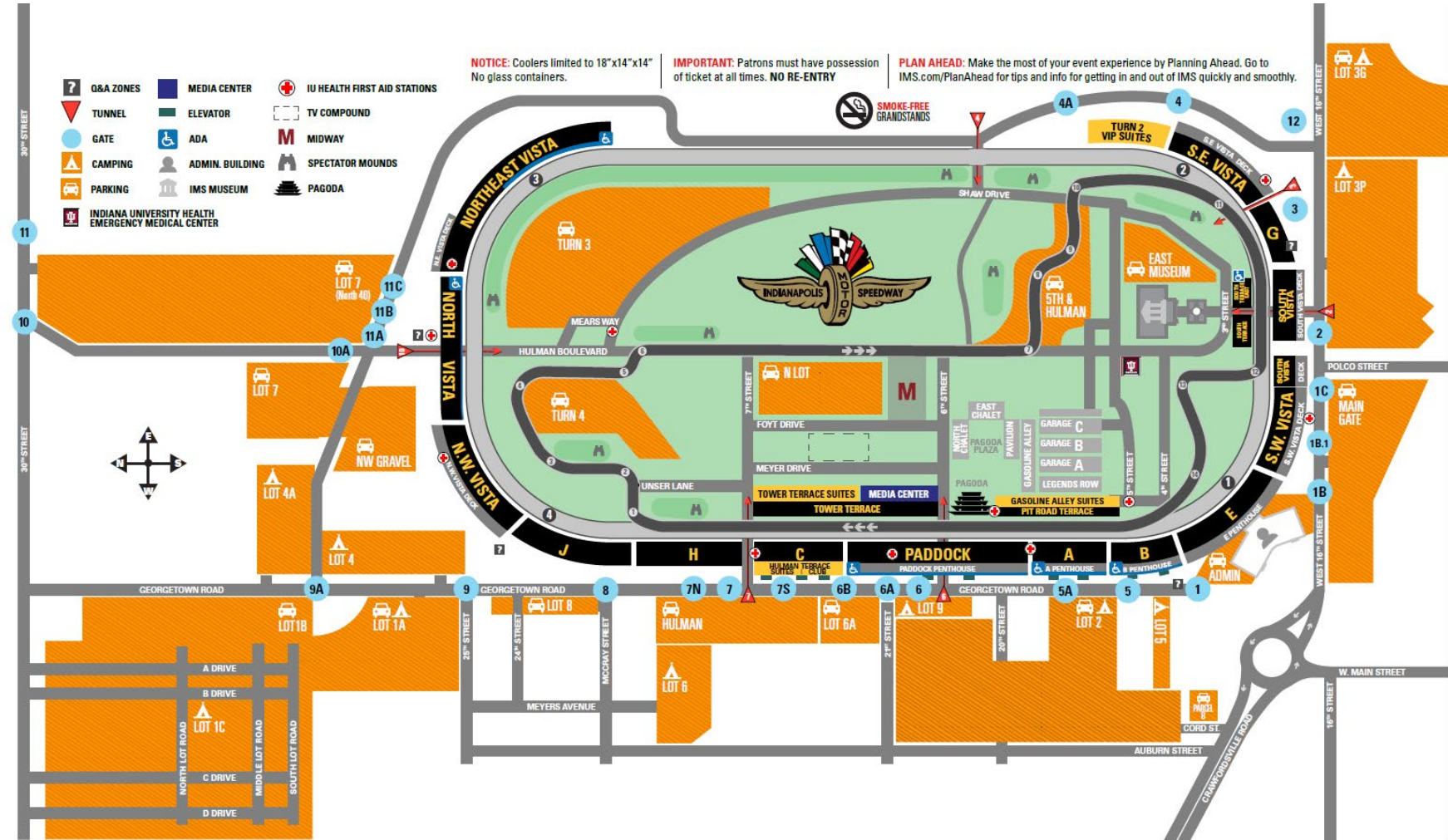
- North
- Gate 10A/Hulman Boulevard
- North 40/Lot 7 Parking
- Northwest Vista Parking



PARKING LOTS

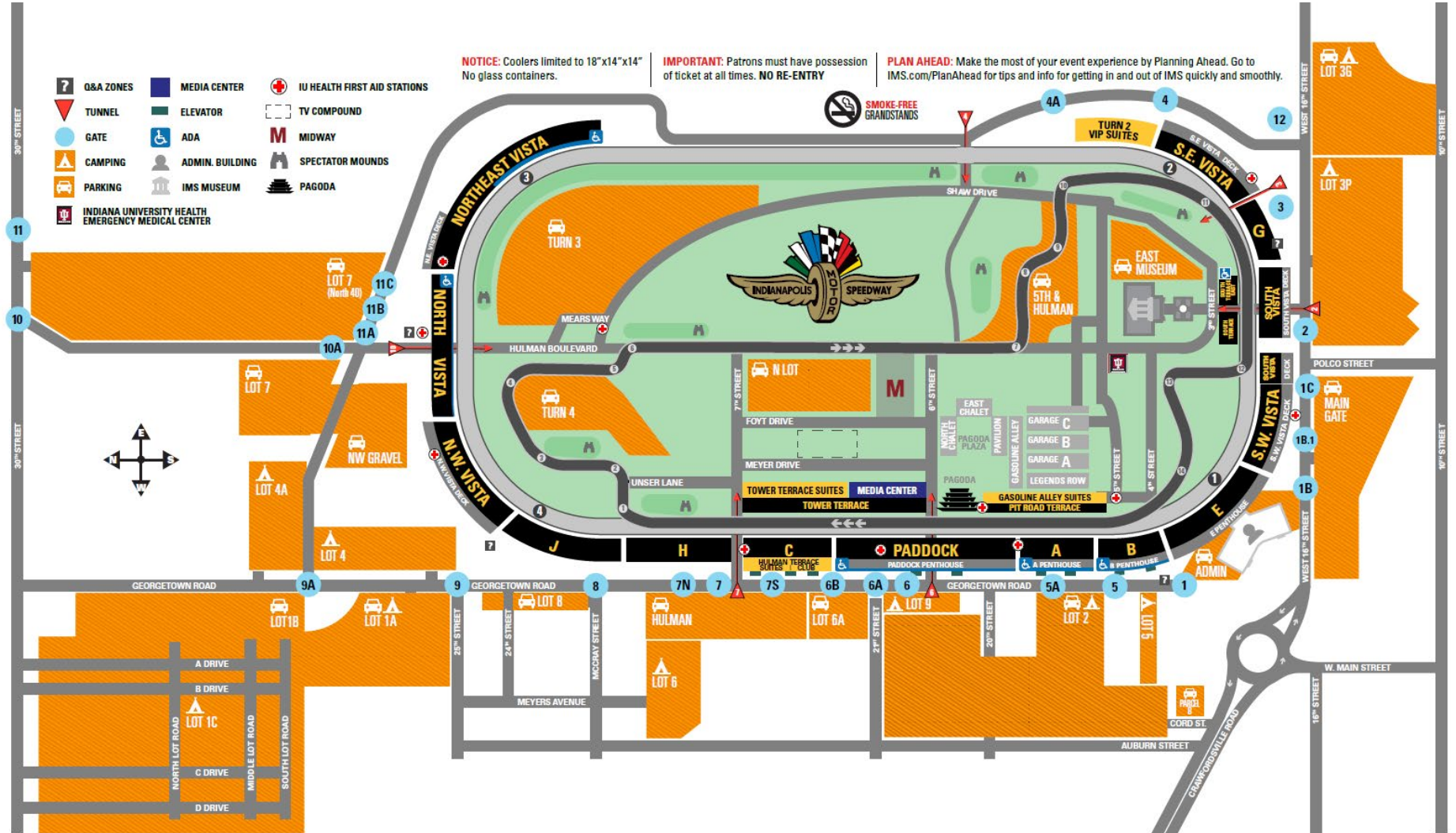
- Red Zone Lots – North of 25th Street
 - Inside the Facility
 - Lot 7/North 40
 - NW Vista Gravel
 - Outside Team Parking
 - Employee Camping

- Orange Zone Lots – South/16th Street
 - Inside the Facility
 - Turn 2 Parking
 - Turn 2 VIP Motor coaches
 - Admin Parking
 - Hedge Row Parking
 - G Stand Parking
 - Golf Course Driving Range



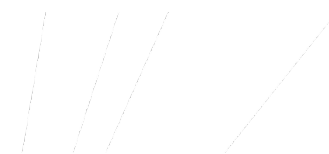
PARKING LOTS

- Gold Zone Lots – Infield (Inside the oval)
 - Catering
 - Driver/Owner Lot
 - East Museum Lot
 - 5th & Hulman
 - 4th Street South
 - Flag Lot
 - HOF Employee Parking
 - 5th Street South Hospitality
 - Lakeside
 - Medical
 - N Lot
 - Pagoda
 - Transporter Lot
 - Turn 3
 - Turn 4
 - Tower Terrace Suite Parking
- Infield Disabled Parking Areas
 - Hall of Fame Museum (west side)
 - Turn 2 Mounds
 - Tower Terrace
 - Northwest Vista



CREDENTIAL PARKING LOTS

- Park two rows at a time, back to front.
- Efficiently fill up all your space using guide lines.
- Each vehicle must have the correct parking sticker/hangtag to park in a credentialed lot.
 - Parking credential must be affixed to the windshield or hanging from the mirror
- Know your location in relation to the facility in order to give correct directions to other lots



OVERFLOW PARKING

- The Credential Office issues more parking credentials than each lot's capacity. On busier days (Quals, Carb & Race), we will need to utilize overflow parking areas. Pagoda Command will advise where to park overflow. This should be easier this year as the lot name is on the credential. See following overflow exceptions:
 - **Grand Prix of Indianapolis - May 10-11**
 - Turn 3 (limited) **PAID PUBLIC ON RACE DAY**
 - Snake Pit
 - 7th Street Northeast [Woods]
 - 7th Street Northwest [Wedge, Triangle]
 - **Indianapolis 500 - May 14-26**
 - Turn 3 (Limited)
 - Lakeside (Limited)
 - 5th & Hulman
 - 5th & Hulman Road Course
 - 7th Street Northeast [Woods]
 - 7th Street Northwest [Wedge, Triangle]
 - Hulman Blvd and North Road Course East
 - **Carb Day - May 24**
 - No free infield parking anywhere
 - Everyone entering through tunnels must have purchased or sticker parking credentials
 - Turn 3 is prepaid parking only
 - North 40 has limited free parking
 - **Legend's Day - May 25**
 - Free infield parking in 5th & Hulman until 10am
 - NO free parking inside IMS gates after 10am
 - North 40, Turn 3 and all other lots inside require parking pass to enter vehicle gates
 - Free concert parking in Lot 1B & 1C. Must remove cars 2 hours after the conclusion of the concert.
 - **Indianapolis 500 Race Day - May 26**
 - NO free parking inside IMS gates
 - North 40, Turn 3 and all other lots inside require parking pass to enter vehicle gates
 - No free public parking options.



MOTORCYCLE PARKING

- Guests with motorcycles during oval events are permitted to enter Gate 2 and proceed directly to the motorcycle lot located behind South Terrace.
 - Mopeds and scooters are not permitted on the IMS premise.
 - At all times, vehicles on IMS property shall be operated in a safe, courteous manner, based on current conditions, at speeds not to exceed 20mph.
- IMS is not responsible for damage or personal injury caused by or to vehicles that are not owned or operated by IMS or its authorized representatives.
- All motorcycles used in any of the outside paid parking lots must have an automobile pass for the duration of their stay



ADA PARKING

- All ADA parking is **paid** during paid-lot activities
 - Guests with state issued ADA license plates or hangtags may park inside in ADA spots on a first-come first-serve basis on other days .
- We may never question a disability; if they have the proper plate or hangtag, guests are permitted to park.
- Parking for all guests with disabilities is open until it is full. Traffic staff must update gates on capacity so we do not overcommit spots.
- Indianapolis 500 Race Day wheelchair guests have the opportunity to secure ADA parking with their seats. We must rope off these spots to assure these reserved guests get priority over those with only license plates or state hang tags.



ADA NON-RESERVED

- Accessible parking is offered to all guests with state-issued ADA hangtags or license plates on a first-come first-serve basis until it is gone on non-paid days.
- ADA parking is found in the following areas
 - Lot 7/North 40, Northwest Gravel Lot, Lot 1B, Lot 2, Lot 3, Hall of Fame Museum Front Lot

