



# TRANSPORTATION DIVISION TRAINING

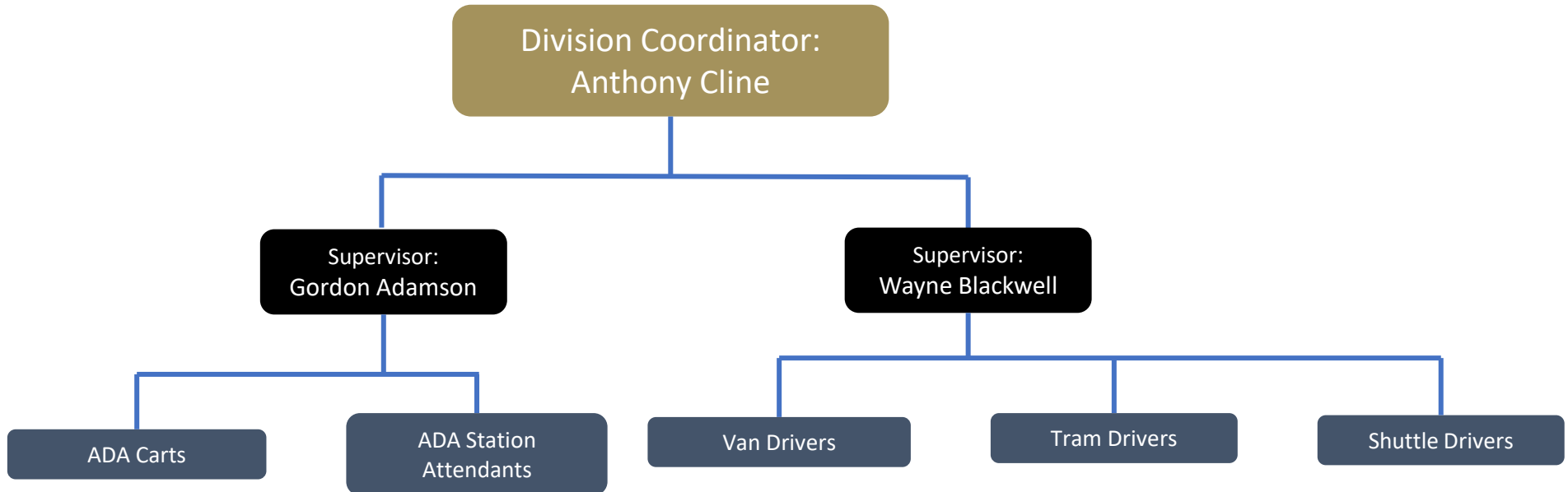


Spring 2026



# Transportation Division Leadership

Safety Patrol Hierarchy



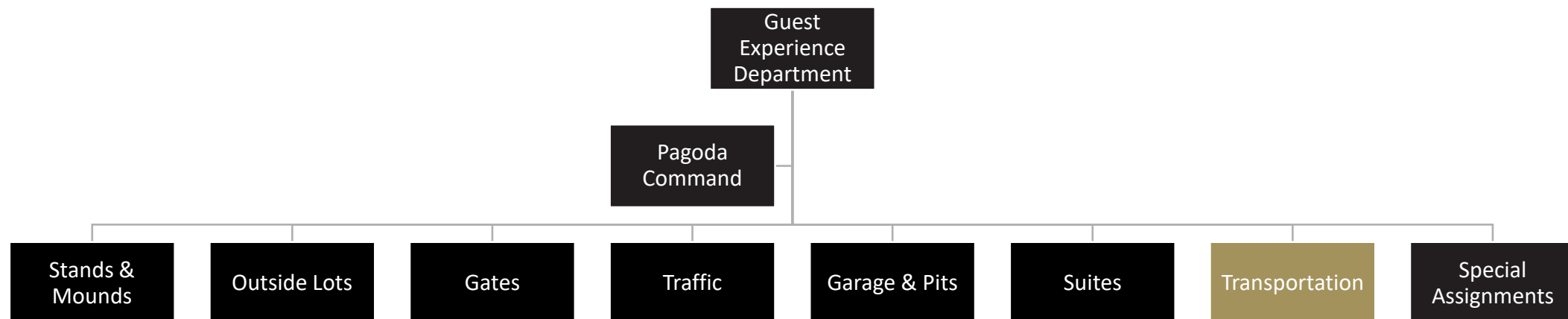
# What is the Transportation Division?

Providing rides for employees, guests, vendors, and teams with carts, trams, and vans.



The transportation division is one of eight functional areas in Guest Experience at the Indianapolis Motor Speedway. The primary responsibilities of this division include:

- Provide assistance to disabled guests through the use of access shuttles
- Move large amounts of people with trams along Hulman Blvd when in oval mode
- Drive pre-determined routes for specific populations including full-time staff, media, and suite guests



# Transportation Division at a Glance



**22**

ACCESS SHUTTLE STOPS

**60**

DOUBLE TRAM CAPACITY

**40**

VEHICLE ASSETS



# What Positions Are Available in Transportation?



## 1. Tram Driver

- CDL-certified drivers who drive trucks that pull trams down Hulman Blvd.

## 2. Access Shuttle Driver

- Golf cart drivers who pick up guests with disabilities in carts with and without ramps for wheelchairs

## 3. Van Driver

- Drive 13-passenger vans either on pre-determined loops for suite guests or on-demand for guests and staff

## 4. Cart Driver

- Help to transport IMS staff, media, and other groups in golf carts

## 5. Observer

- Ride on the back of a tram and ensure that all guests are safe while riding



# Why is the Transportation Division Important?

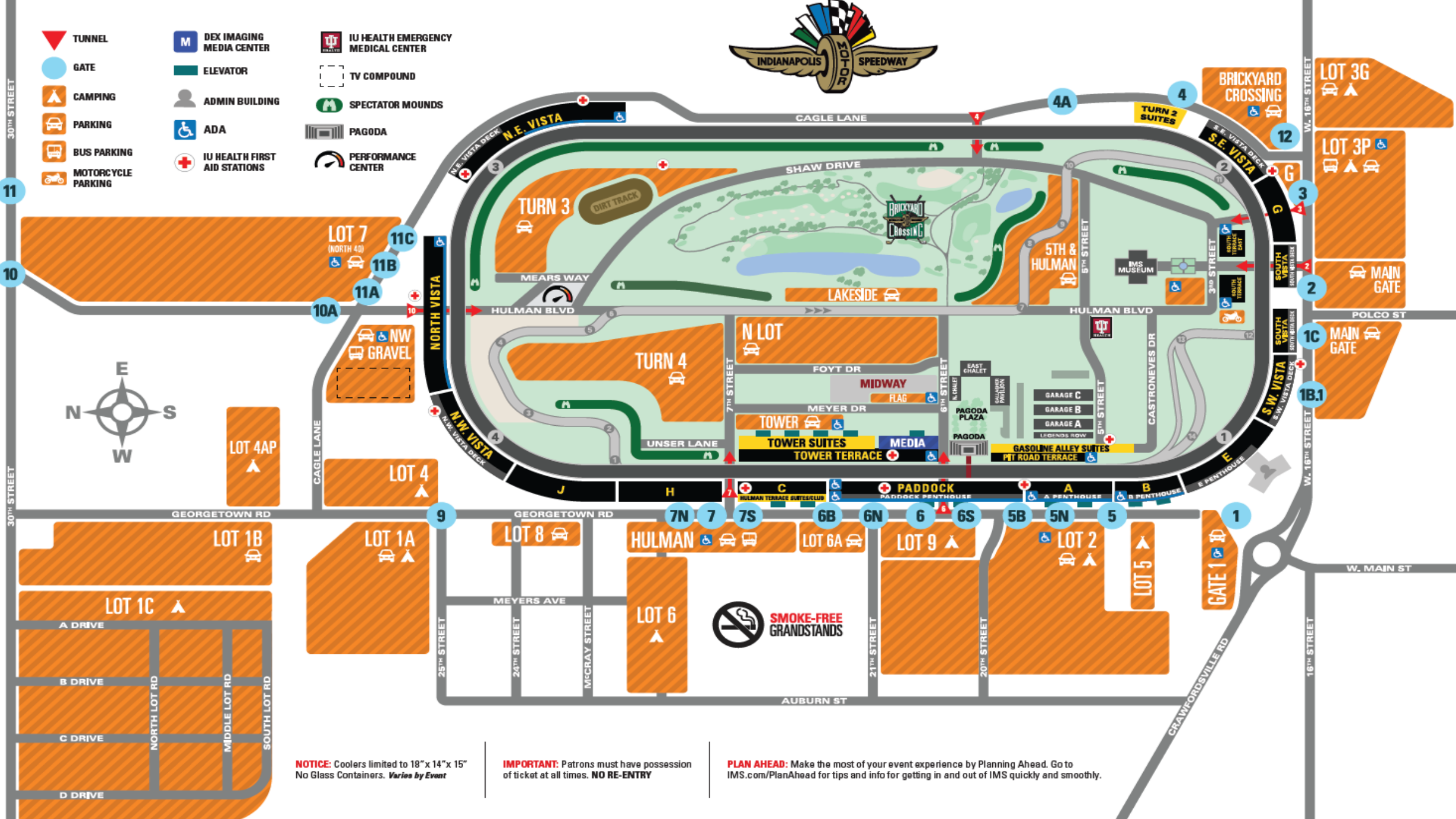


1. IMS is a big place, and the Transportation division ensures that all staff and guests are able to traverse the facility in a timely manner
2. The transportation division is critical to the ingress and egress operation of each event day
3. Assisting guests with disabilities on our Access Shuttles makes sure that all guests can enjoy everything that IMS has to offer





- TUNNEL
- GATE
- CAMPING
- PARKING
- BUS PARKING
- MOTORCYCLE PARKING
- DEX IMAGING MEDIA CENTER
- ELEVATOR
- ADMIN BUILDING
- ADA
- IU HEALTH FIRST AID STATIONS
- IU HEALTH EMERGENCY MEDICAL CENTER
- TV COMPOUND
- SPECTATOR MOUNDS
- PAGODA
- PERFORMANCE CENTER

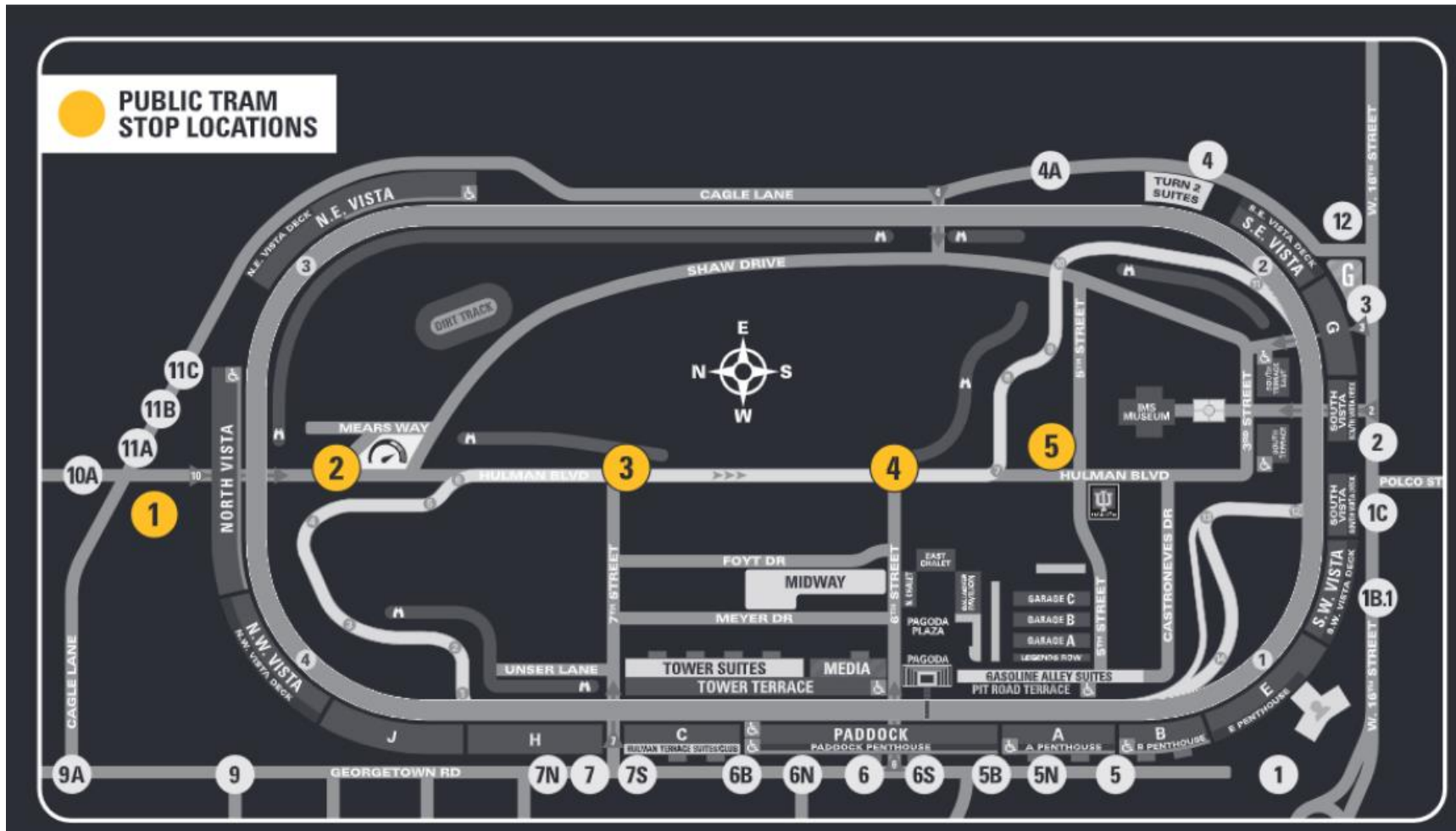


**NOTICE:** Coolers limited to 18" x 14" x 15"  
No Glass Containers. *Varies by Event*

**IMPORTANT:** Patrons must have possession  
of ticket at all times. **NO RE-ENTRY**

**PLAN AHEAD:** Make the most of your event experience by Planning Ahead. Go to  
[IMS.com/PlanAhead](http://IMS.com/PlanAhead) for tips and info for getting in and out of IMS quickly and smoothly.

# Public Tram Route

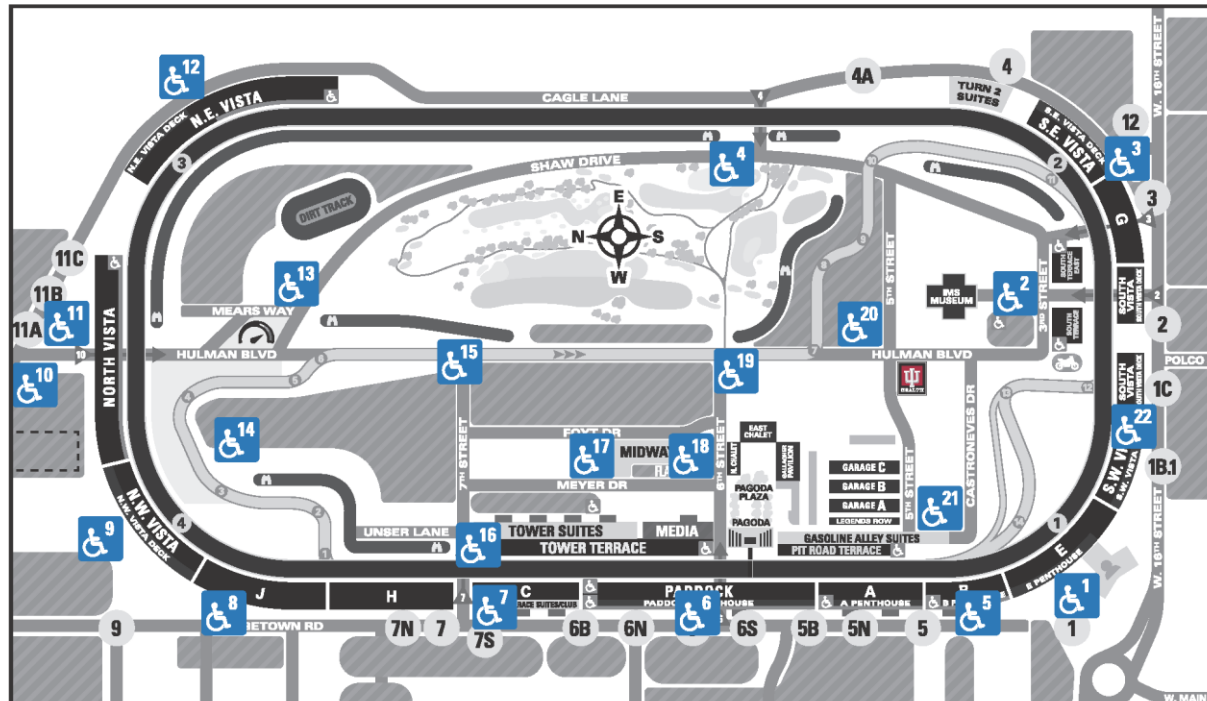


# Access Shuttle Stop Map



## IMS ACCESS SHUTTLE STOP LOCATIONS

Access Shuttles will only pick-up at the below established Access Shuttle Stop Locations



<b>INFIELD</b>	Stop #2 - Museum Fountain	<b>TURN 1</b>	Stop #1 - Gate 1	<b>TURN 2</b>	Stop #3 - Southeast Vista	<b>TURN 4</b>	Stop #8 - J Stand
	Stop #4 - Tunnel 4/Shaw Drive		Stop #5 - B Stand		Stop #4 - 5th & Hulman Blvd		Stop #9 - Northwest Vista
	Stop #13 - Turn 3 Parking		Stop #7S - Southwest Vista		Stop #19 - 6th & Hulman Blvd		Stop #10 - Tram Turnaround
	Stop #14 - Turn 4 Parking				Stop #20 - 5th & Hulman Blvd		
	Stop #15 - 7th & Hulman Blvd				Stop #21 - South Pit Gate		
Stop #16 - 7th & Unsrer Lane				<b>TURN 3</b>	Stop #11 - Gate 11A	<b>FRONT STRETCH</b>	Stop #6 - Gate 6
Stop #17 - Tower Terrace ADA Parking					Stop #12 - Northeast Vista		Stop #7 - Gate 7S



# Transportation Division Areas



Transportation is divided into 2 functional areas:

1. Access Shuttle Drivers
  - Responsible for the operation and coordination of access shuttle carts
2. General Guest Transportation
  - Responsible for operation of vans, trams, and shuttles



# Access Shuttles



Ramp Cart



6-Seater



# Vans & Trams



Vans



Trams



# Transportation Division Best Practices



1. Always drive slowly and obey the direction of traffic staff in the intersections
  - Especially in access shuttles when transporting a guest in a wheelchair you must be extra careful
2. Never use your horn unless to protect a guest from imminent danger. Instead, politely ask them to move aside when driving
3. Always ensure that guests are seated before driving away in any vehicle
  - Serious injury can occur if you start to drive before a guest is prepared
4. Transportation staff help to move employees to their work locations early in the morning and then transition to moving guests after public gates open
5. Keep an eye on your fuel levels and plan to refuel at the designated times if necessary
6. Never question a disability – even if one is not obvious to you
7. Never talk on the phone or text while driving



# Transportation Division Communication Channels



## 1. Pagoda Command:

- 317-492-5500 and press 5 to talk to a representative
- Anthony Cline is the Pagoda Command representative for transportation on major event days

## 2. Supervisor Communication:

- Make sure you know how to contact your supervisor either over the radio or with cell phone
- Radio communication can sometimes be difficult on major event days
- You should contact your supervisor first if you know you can't make it to work

## 3. Safety Patrol Line:

- 317-492-6534 for any employment questions
- Not monitored as readily during event days

