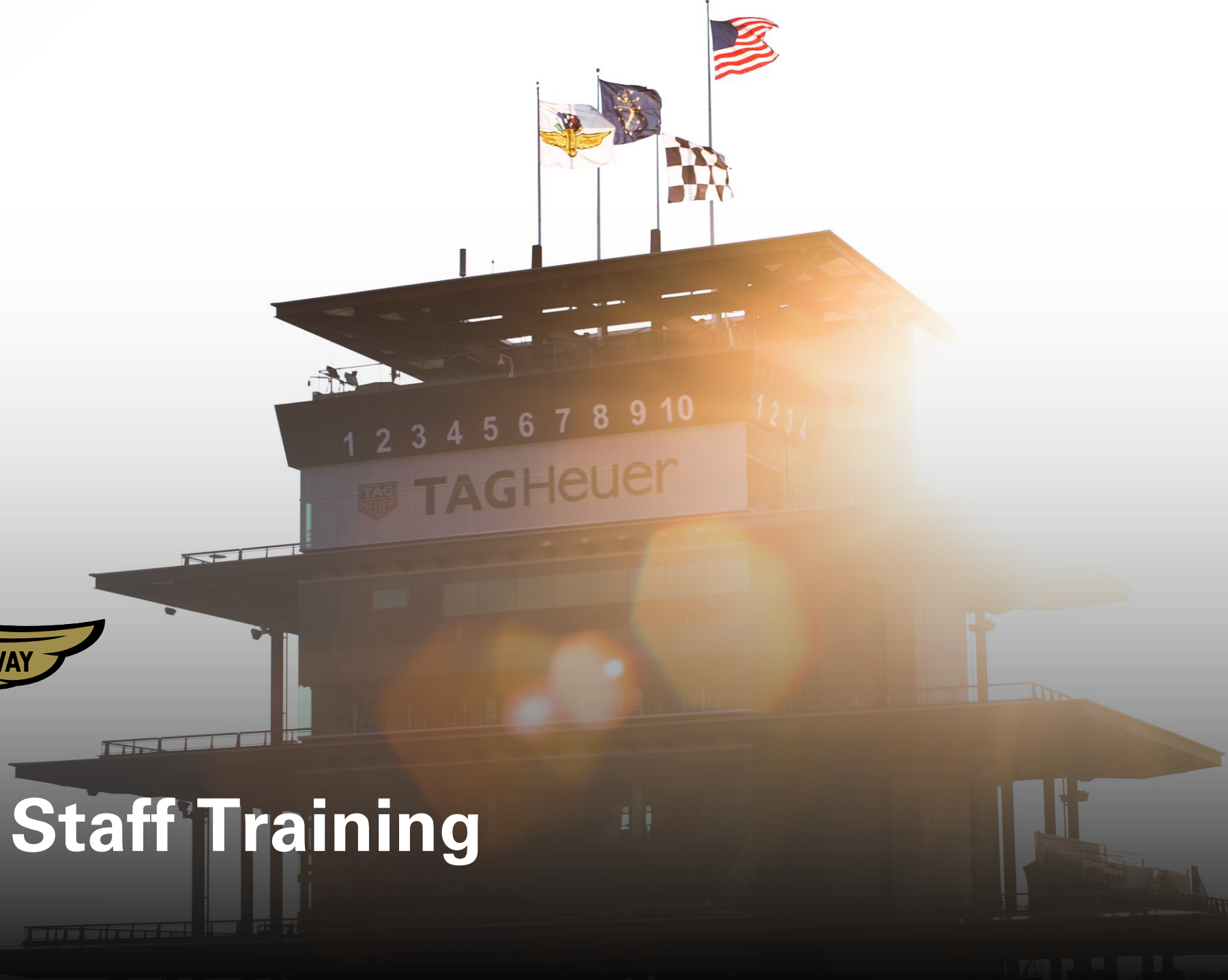




# 2026 Event Staff Training



Saturday, April 25<sup>th</sup>



# Welcome!



- Safety Patrol
- College Program
- Non-Profit Fundraisers
- Staffing Partners



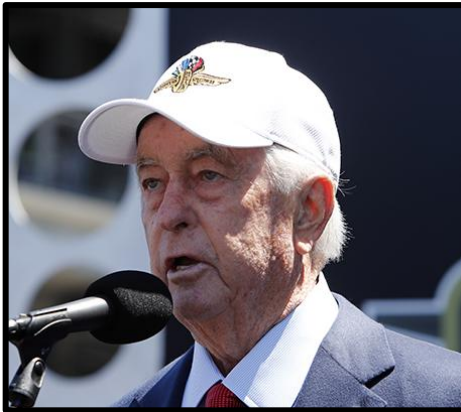
# Introduction – Penske Corporation



- Penske Corporation
  - Penske Trucking & Logistics
  - Penske Automotive
  - Team Penske
  - Detroit Grand Prix
- Purchased IMS, INDYCAR, IMS Productions in 2020
  - Created Penske Entertainment Corporation



# Penske Corporation Leadership



- Roger Penske – Founder & Chairman
- Greg Penske – President, Penske Motor Group
- Bud Denker – President, Penske Corporation
- Jonathan Gibson – EVP, Marketing & Business Development



# Penske Entertainment Leadership



- Mark Miles – President & CEO, Penske Entertainment
- Doug Boles – President, Indianapolis Motor Speedway, INDYCAR
- Allison Melangton – SVP, Penske Entertainment
- Kevin Sublette – President, IMS Productions



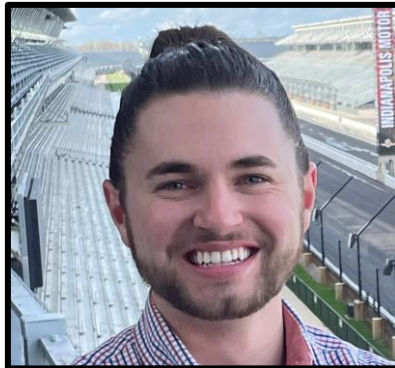
# Penske Entertainment Leadership



- Kristin Weeden – Chief Talent Officer
- Jimmie McMillian – VP, External Affairs & Senior Counsel
  - Tyrone Garrison – VP, Facilities
- Rebecca Ruselink – Chief Information Officer
- Gretchen Snelling – Chief Legal Counsel



# IMS Guest Experience/Sustainability Staff



- Jason Penix – VP, INDYCAR Strategic Initiatives & IMS Racing Operations
- David Letherman – Sr. Director, Operations & Security
- Brock Brungard – Sr. Manager, Event Operations
- Genesis Pineda – Coordinator, Administration
- Cori Dove – Event Operations & Programs Coordinator
- Logan Waddle – Sustainability Program Lead



# IMS Guest Experience Staff



- Jack Shertzer – Programs Intern
- Emma Martin – Operations Intern
- Kendall Burchell – Administration Intern
- Ben Chapman – Sustainability Intern



# Guest Experience Areas of Responsibility



- **Stands & Mounds**
  - Ushers, ticket checkers, and customer service in stands and on public viewing mounds
- **Gates**
  - Welcome guests, sell & scan tickets, check bags, and direct guests around the facility
- **Traffic**
  - Direct vehicular and pedestrian traffic, park cars and assist with wayfinding inside the gates
- **Outside Lots**
  - Sell parking and park cars in exterior lots around IMS



# Guest Experience Areas of Responsibility



- **Garage & Pits**
  - Perform credentials checks around restricted areas and provide wayfinding assistance to guests
- **Suites**
  - Check credentials and provide customer service to guests in premium areas
- **Transportation**
  - Provide for guest and employee transportation needs in vans, golf carts, and trams
- **Special Assignments**
  - Check-in, Pagoda Command, Night Crew, Q&A Stations



# Guest Experience Staffing Sources



- **Safety Patrol**
  - Yellow shirts & jackets
  - White, Yellow, Tan hats
  - Gold & Silver badges
  - All divisions
  
- **College Program**
  - Interns
    - Grey College Program polos & black jackets
    - Various IMS departments
  - Event Staff
    - Black College Program polos & grey jackets
    - Various IMS departments



# Guest Experience Staffing Sources



- **Non-Profit Fundraisers**
  - Black t-shirts
  - Certain divisions
  - Major event days only
- **3<sup>rd</sup> Party Staffing Companies**
  - Reliable Staffing
  - PeopleReady Staffing
  - LAZ Parking
  - Best Security
  - Company apparel
  - Certain divisions



# 2026 Event Calendar



- **Sonsio Grand Prix** *(full staff)*: 5/8 – 5/9
- **Indianapolis 500** *(full staff)*: 5/12 – 5/24
- **SVRA** *(partial staff)*: 6/20 – 6/21
- **BC39** *(partial staff)*: 6/30 – 7/1
- **Indiana Sprint Week** *(partial staff)*: 7/23
- **Brickyard 400 Weekend** *(full staff)*: 7/24 – 7/26
- **IMSA** *(full staff)*: 9/18 – 9/20
- **GT World Challenge** *(partial staff)*: 10/9 – 10/11





Watch Video Here: [Video Link](#)

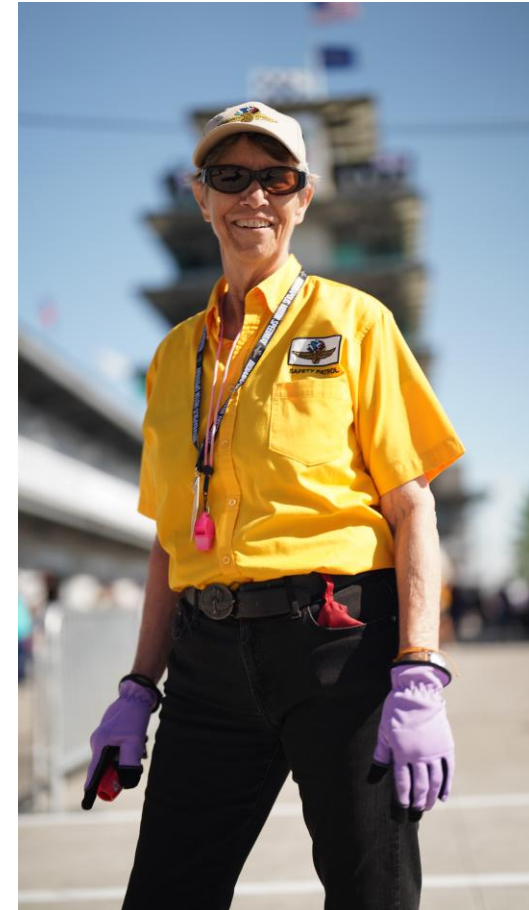
# 2026 Staff Expectations

The background image is a faded, grayscale photograph of a large, multi-tiered grandstand at a racetrack. The grandstand is filled with spectators. On the right side, there are prominent TAG Heuer logos and banners. Above the seating areas, there are rows of numbers, likely indicating different sections or rows. The overall scene is bright and clear, suggesting a sunny day at the event.

# Provide Exceptional Customer Service



- The power of a smile
- Feel the pride of representing the brand
- Key words
  - Friendly, Proactive, Polite, Positive
- “I don’t know” vs “I’ll find out”
- Never touch a guest
- Even after a long day, treat each interaction as your first of the day



# De-escalation of Conflict



- Conflict is a normal part of putting on large-scale events
- Key principles of de-escalation
  - Empathy
  - Active listening
  - Respect
  - Awareness
- Techniques
  - Verbal
  - Non-verbal
  - Time & space management
- Remember, you are never alone in conflict. Ask for help!



# Guest Experience Code of Conduct



- Your commitment to us and your fellow teammates
- Review Code of Conduct and sign
- You will turn into your supervisor during divisional breakout sessions



# Know Your Top 5's



- Top 5 Things to Know
  - First Aid Station Locations
  - Who to contact for emergencies
  - Who to call to find an answer
  - Closest ADA supported features (shuttle, seating, etc)
  - Nearest concession stand and restrooms



# Know Your Top 5's



- Top 5 Things to Do

- Always smile
- Always look and act professionally
- Be proactive in finding solutions
- Know your job
- Host your area

- Top 5 Things Not to Do

- “I don’t know”
- Touch a guest
- Argue with a guest
- Be on your phone while on post
- Abandon your post



# Follow the Chain of Command



- Take direction from supervisors and Pagoda Command
- Report issues to your supervisors
- Feel empowered to solve problems and report your resolution
- Recognize when a situation has gotten out of hand



# **Emergency Preparedness**



# Important Reminders



- Pagoda Command is the central command hub for the event
  - Call with any medical, police, or emergency issues – dispatch runs through the 9<sup>th</sup> floor of the Pagoda
  - Program **317-492-5500** into your phones now
  - In the call tree, press 5 to speak to a representative
- See something, say something
  - Suspicious & unattended coolers, drones, suspicious guests, prohibited items



# Medical Emergencies



- First ensure that the area is safe before approaching a person requiring attention
- Contact Pagoda Command or 911 for any medical emergency
  - Pagoda Command will work with EMS to dispatch help
  - Also contact your supervisor to let them know
- Stay with the person requiring treatment and use the back of your Staff Guide (red “+”) to identify your location to EMS
- Do not give medical treatment unless the situation becomes life-threatening



# Inclement Weather



- Weather during the Month of May can be unpredictable
- Pagoda Command works with the National Weather Service to give advance warning on impending weather
- Staff will receive direction from Pagoda Command on when to seek shelter
  - Do not leave post until directed by Pagoda Command or other supervisors
- Encourage our guests to have and if needed, implement their “Personal Safety Plan”



# Crisis Management



- Your first priority is your personal safety, then do what you can to help our guests
- Pagoda Command will guide and direct operations during crisis
- Guest Experience staff should assist with crowd control and evacuation procedures
- Clear area for First Responders and take direction from public safety
- Discourage guests from taking pictures or interfering with First Responders





Watch Video Here: [Video Link](#)

# IMS Employment Policies





# RESPECT IN THE WORKPLACE

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*IMS STAFF EXPECTATIONS*

# For Your Consideration...Let's Talk Nuance



## TRUE OR FALE....

- As long as one is not rude/crude/lewd...there is no harm.
- Bias is usually based on ill will/evil intent.
- Some people are just too sensitive.
- Good natured kidding is acceptable behavior.
- If someone is uncomfortable, they should speak up.
- All humans have bias...that is just the way it is.
- It is getting to a point where you really cannot talk about anything at work anymore
- An employer cannot require 'Dignity and Respect'



# Workplace Conduct & Respect Guidelines



- **Respect and Dignity:** We are committed to a work environment where all individuals—employees, guests, and partners—are treated with respect and dignity at all times.



# Workplace Conduct & Respect Guidelines



- **Zero Tolerance for Harassment or Discrimination:**

- Every individual has the right to work in a professional environment without harassment or discrimination of any kind.
- Offensive or disparaging language or behavior based on characteristics such as race, color, religion, gender, sexual orientation, gender identity, national origin, age, disability, genetic information, marital status, or veteran status will not be tolerated.
- Harassment includes unwelcome conduct—verbal, physical, or visual—that is based on those same characteristics and may come from individuals of the same or different gender. It can range from subtle to overt actions.

‘Sensitive Areas’



# Workplace Conduct & Respect Guidelines



- **Reporting Concerns:** If you experience or witness harassment or discrimination, report it to your supervisor or another member of the Penske Entertainment management or leadership teams.

For anonymous reporting Dial **844-969-0109** and specify “Penske Entertainment” to make a report by phone.





Watch Video Here: [Video Link](#)

# Guests with Disabilities



- We must NEVER question a disability
- Be proactive and problem-solve to find reasonable accommodations
- Avoid using language like “crippled” “handicap” or “paralytic”
- Guests with Autism or other neurological disorders
  - Sensory bags are available for guests with Autism or neurological disorders
- Service animals are allowed inside IMS gates, emotional support animals are not



# Smoking Policy



- All IMS staff are not permitted to smoke in view of guests while wearing their uniform
- This includes vaping and e-cigarettes as well
- All IMS grandstands are smoke free
- If you choose to smoke, bring something to cover up your uniform and smoke in appropriate areas



# Cell Phone Use



- Use of a cell phone for personal reasons while on post does not create a welcoming atmosphere for our guests
- While on post, cell phones should be used for work purposes only
- All personal calls/texts should be addressed during break and while in break areas



# Payroll Policies



- All IMS employees will be paid on a bi-weekly basis on Fridays (Safety Patrol and College Program)
- The pay period runs from Saturday – Friday and a check includes two pay periods
- Checks are either direct deposited or sent to the address you provided on-file
- For payroll issues, contact your supervisor or Sandy Pickett in the check-in area *(for Safety Patrol)*



# Break Area Policies



- Take breaks in designated break locations
- It is everyone's responsibility to keep the break area clean and tidy
- Do not smoke in break areas, especially under the stands or in enclosed spaces



# Radio Etiquette



- Many IMS staff members are entrusted with a radio during event times
- Begin a radio transmission with "*(your name) to (receivers name)*"
- Await their response accepting the transmission
- Keep your message brief and on-point
  - Anything longer than a sentence or two should be handled on the phone
- Do not interrupt a transmission in progress – wait until the channel clears
- Always be aware of "open mics"





Watch Video Here: [Video Link](#)

# IMS Sustainability Efforts

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# Sustainability Fast Facts - INDYCAR



## COMPETITION

INDYCAR is the first and only racing series in the US powered by 100% renewable racing fuel



## OPERATIONS

All INDYCAR and TV production transporters are powered with renewable diesel



## WASTE

INDYCAR developed a program for teams to recycle damaged components for nearly every part of the vehicle



# Sustainability Fast Facts - IMS



## ENERGY

Sitting on over 41 acres, IMS is home to the largest solar array on a sports campus in the world



## WASTE

In 2025, IMS diverted 41% of waste from landfills through recycling, food donation, and composting programs



## CERTIFICATION

IMS is ranked the most environmentally-friendly racing venue in the North America



# Recycling 101



# RECYCLE

## RECICLAJE



**BOTTLES**  
BOTHELLAS



**CANS**  
LATAS



**CARDBOARD**  
CARTULINA



**PAPER**  
PAPEL

*No liquids | No food | No plastic wrap | No foam*

*No líquidos | No comida | No envoltorios de plástico | No espuma*



# Key IMS Event Policies



# Pet/Animal Policy



- Pets are not allowed inside the gates of IMS
- Properly identified service animals are allowed
  - Service animals may go wherever their handler is credentialed to go
    - However, service animals are never allowed in the pits or on the track
  - Call Pagoda Command with issues
- Emotional support animals are not considered service animals



# Bicycles & Scooters



- Guests are not allowed to ride bicycles, scooters, skateboards, or mopeds inside the gates at IMS
  - There are designated bike parking locations at Gate 1, Gate 6, and Gate 9
- Mobility scooters for guests with disabilities are allowed
- Team members with Hard Cards are allowed to ride properly credentialed mopeds and bicycles outside of the garage area
- Wagons and carts are allowed, but on Indy 500 Race Day, they must be collapsible



# Security Checks – Metal Detectors



- All guests walking into the venue will be screened by a metal detector
- All staff will walk through these detectors on GP Race Day, Carb Day, and Race Day
- If the metal detector alerts, guests will be directed to a secondary screening
- All primary checks will be done by the OPENGATE system: a state-of-the-art metal detection system



# Coolers



- Coolers are allowed inside the gates at IMS
- All coolers will be checked through the security check at all walk-in gates
- Coolers must be 15" x 15" x 18"
- Guests are not allowed to bring glass bottles
- Coolers are allowed in the concert venue



# Month of May Logistics



# Before Your First Day



- Review the training materials on [ims.com/seasonalstaff](https://ims.com/seasonalstaff) (QR code)
- Pick up equipment from Sandy/Jack & Kendall
  - Equipment return policy
- What to bring
  - Credential, uniform, backpack/bag/cooler, sunglasses, lunch, weather appropriate clothing
- What not to bring
  - Valuables, glass bottles, prohibited items



# Dress Code & Appearance



- Staff shirt – tucked in
- Rain jackets
- Black pants/black shorts
- Hat
- Comfortable shoes
- Clean, professional, approachable



# Parking & Transportation



- North 40 parking for all staff (E hangtag)
- Shuttles will take SP & CP to check-in garage at 25<sup>th</sup> & Georgetown
  - DO NOT PARK AT CHECK-IN
  - You are allowed to clock-in no earlier than 15 minutes before your scheduled time
- Third-Party staffing will have rally points in North 40



**Legend's Retail** – Directly to work location  
**LAZ Parking** – Directly to out lots  
**ABM Housekeeping** – Directly to work location  
**P&P Housekeeping** – Directly to work location  
**Xcel Housekeeping** – Directly to work location  
**Jugs Catering** – Directly to work location  
**Ritz Charles Catering** – Ritz Compound in Tower Terrace

**BEST Crowd Management**

**NORTH 40 EMPLOYEE PARKING**

**Reliable Staffing**

**PeopleReady Staffing (Guest Exp.)**

Dry Run Diversion Ditch

Gate 9A Indy 500

**Ecology Non-Profits**

**Guest Exp. Non-Profits**

**Eclipse Security**

**On-Demand**

**College Program**

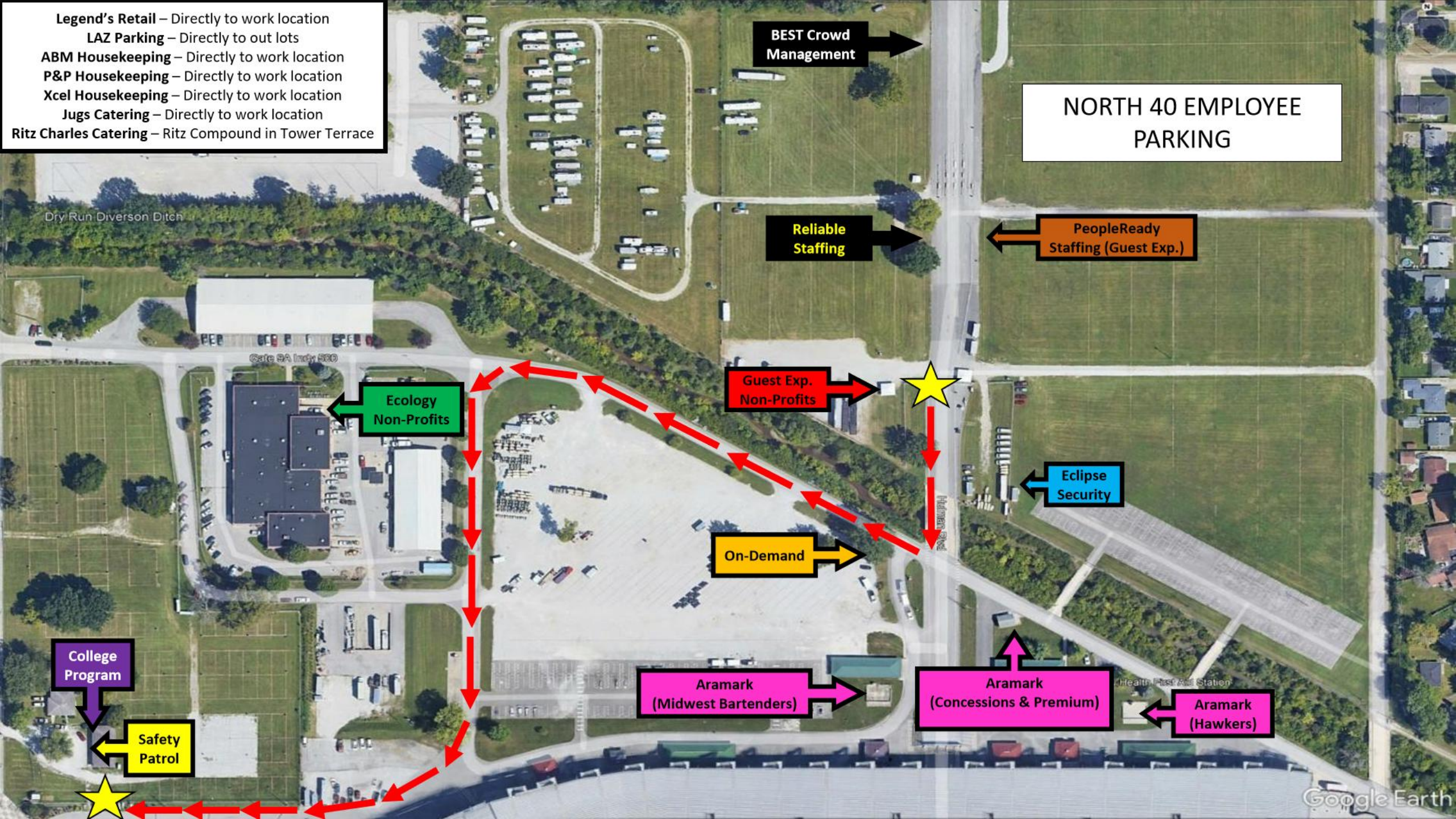
**Safety Patrol**

**Aramark (Midwest Bartenders)**

**Aramark (Concessions & Premium)**

**Aramark (Hawkers)**

Health First Aid Station





# Event Staff Tri-Fold Guide



## FIRST AID

### IU HEALTH INFILDE CARE CENTER:

Located near the garage area in Turn 1, this is the infield hospital used for both competitors, employees, and guests. It is a Level 1 Trauma Center and is the first stop for most medical emergencies at the Indianapolis Motor Speedway.

### FIRST AID STATIONS:

There are 13 First Aid stations around IMS. Refer to the map on the inside of this guide and these stations are designated with a red cross in a circle. Familiarize yourself with the closest station to your work location.

### FIRST AID PROTOCOLS:

- Ensure that the area is safe before approaching the person requiring attention.
- Contact 911 or call Pagoda Command at 317-492-5500 and press 5 to talk to a representative and be descriptive of the nature of the incident and where you are located. The more information you can provide, the better.
- After contacting emergency services, contact your supervisor and inform them of the situation.
- Stay with the person requiring attention until medical personnel arrive. Utilize the red cross on the back of this guide to mark your location for medical personnel.
- Do not provide medical attention yourself unless the situation becomes life-threatening.

## VENUE POLICIES

**COOLERS** - Guests are allowed to bring personal coolers through the gates at IMS as long as they are within 15" x 15" x 15". Glass bottles are not allowed and a full list of prohibited items can be found on the IMS website or at the entry to the gate.

**PETS** - Animals are not allowed inside the gates at IMS. The exception is service animals trained to do work or perform tasks for an individual with a disability. Due to its dangerous nature, the pits are off-limits to all animals, including service animals. Emotional support animals are not considered service animals and therefore are prohibited on IMS grounds.

**BICYCLES & SCOOTERS** - Guests are not allowed to ride bicycles, scooters, skateboards, or mopeds inside the gates at IMS. Mobility scooters for guests with disabilities are allowed. Team members with hard cards and IMS staff are the only people allowed to ride bicycles and scooters around the venue. Wagons and carts are allowed, but must be collapsible on Indy 500 Race Day.

**SECURITY SCREENING** - All guests walking into the venue will be checked by a security screening device. These devices can detect prohibited items in bags, coolers, and purses.

PLEASE VISIT OUR SEASONAL STAFF TRAINING WEBSITE:



SCAN ME

### FEATURES INCLUDE:

- IMS employee handbooks and policies
- Volunteer group policies
- Event maps
- Divisional training guides
- Event schedules
- Links to additional information



## STAFF GUIDELINES

### MAKE SURE TO:

- Know your work location, where the closest amenities (first aid station, concession stand, restroom, ADA accommodations) are located, the name and contact information of your supervisor.
- Stay in contact with your supervisor regarding any questions or incidents.
- Be fair to fellow staff by abiding to break schedules.
- Be presentable and approachable by maintaining a neat and clean appearance.
- Not chew gum, listen to music, text or talk on the phone (unless necessary to resolve a guest issue) while on duty.
- Not ask for autographs or photographs with drivers or celebrities while working.
- Not accept tips or donations while on duty.
- Never smoke at your work location or while in uniform. If you smoke, please remove or cover your staff uniform and smoke in designated locations.
- Do not leave your work location unless on break or until dismissed by a supervisor.
- Treat all guests, teams, vendors, fellow staff, and IMS management with respect and professionalism at all times.
- Report any witness or experience of harassment or discrimination immediately to your supervisor or Pagoda Command.

## YOUR PLEDGE TO DELIVER PREMIERE GUEST SERVICE

### BETHE FACE OF IMS:

- Guest Service is our #1 priority! Each spectator, participant, or team member who enters the Speedway is our guest. Represent Indianapolis and IMS with pride!
- There is only one chance to make a first impression -- or a lasting one.
- Greet guests with a smile and say, "Welcome to IMS". Show a sincere interest in our guest by using their name and escorting instead of pointing.
- Own a guest's question, problem, or complaint and be empowered and responsible to solve the issue.
- Do not say "I don't know" but rather "I will find out."
- Act like the host of your assigned area -- ensure cleanliness and maintenance of the area around you.
- If you cannot solve a problem or don't know the answer, contact your supervisor or Pagoda Command.
- Remember, being approachable for our guests begins with a clean appearance and friendly demeanor.

## EVENT SCHEDULE

	<b>SONSIO GRAND PRIX</b>	
	PRACTICE & QUALIFYING	MAY 8
	RACE	MAY 9
	<b>PPG PRESENTS ARMED FORCES QUALIFYING WEEKEND</b>	
	QUALIFYING	MAY 10-17
	<b>MILLER LITE CARB DAY</b>	
	PRACTICE & CONCERT	MAY 22
	<b>LEGENDS DAY</b>	
	AUTOGRAPH SESSION & CONCERT	MAY 23
	<b>COORS LIGHT SNAKE PIT</b>	
	CONCERT	MAY 24
	<b>110TH INDIANAPOLIS 500</b>	NEARLY GATEWAY
	INDY 500 PRACTICE	MAY 12-15, 18
	FRIST FRIDAY	MAY 16
	RACE	MAY 24
	<b>BC39</b>	
	HOT LAP, HEAT RACER, PRELIMS	JUNE 30
	FEATURE RACE	JULY 1
	<b>INDIANA SPRINT WEEK</b>	
	PRACTICE, QUALIFYING & RACE	JULY 23
	<b>PENNZOIL 250</b>	NEARLY GATEWAY
	PRACTICE, QUALIFYING & RACE	JULY 24-25
	<b>BRICKYARD 400</b>	NEARLY PPG
	PRACTICE & QUALIFYING	JULY 24-25
	RACE	JULY 26
	<b>TIRERACK.COM BATTLE ON THE BRICKS</b>	
	PRACTICE & QUALIFYING	SEPT. 10-10
	RACE	SEPT. 20
	<b>INDIANAPOLIS 8 HOUR</b>	
	PRACTICE & QUALIFYING	OCT. 8-10
	RACES	OCT. 10-11

## EMERGENCY ACTION

### IN CASE OF AN EMERGENCY:

- In emergency situations, your own personal safety is your biggest priority. Take care of yourself first.
- Follow the direction of Pagoda Command, your supervisor, and public safety officials.
- Encourage guests to remain calm and direct them to follow the instructions from public safety in an orderly manner.
- Clear areas for First Responders and take direction from public safety.
- Discourage guests from taking pictures or interfering with First Responders.

### PAGODA COMMAND:

Representatives from each operational division will be stationed in the Pagoda Command Event Center to answer questions or address concerns on all event days. All staff may call 317-492-5500 and press 5 to speak to a representative. For urgent or emergency matters, staff may also call 317-492-5600 for quicker access to a representative.

### SUSPICIOUS ACTIVITY INCLUDES BUT NOT LIMITED TO:

It is everyone's responsibility to report suspicious activity to ensure that our venue is safe for all staff and guests. Report strange and suspicious activity to either your supervisor or Pagoda Command.

### Suspicious activity can include:

- Unattended coolers, backpacks, purses, or bags
- Unauthorized drones
- Individuals wearing out-of-season clothing such as bulky coats or jackets
- Individuals asking detailed questions about security and/or taking excessive photos

### WEATHER POLICY:

- Pagoda Command works closely with the National Weather Service to monitor the weather and give advance warning of impending storms.
- Staff will receive direction from Pagoda Command on when to seek shelter. Do not abandon post until directed unless you are concerned about your safety.
- Encourage our guests to have and implement their "Personal Safety Plan". Advance warning will also be given to guests through video boards and PA.

EMERGENCY 911  
 PAGODA COMMAND 317-492-5500  
 PAGODA COMMAND EMERGENCY 317-492-5600

# Event Staff Tri-Fold Guide



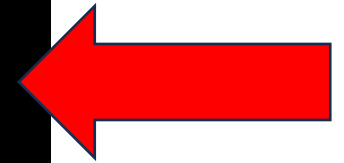
**PLEASE VISIT OUR SEASONAL  
STAFF TRAINING WEBSITE:**



**SCAN ME**

**FEATURES INCLUDE:**

- IMS employee handbooks and policies
- Volunteer group policies
- Event maps
- Divisional training guides
- Event schedules
- Links to additional information





Employee Time Correction Form

Employee Last Name: [ ] Employee First Name: [ ]  
(PLEASE PRINT FULL NAME, NOT NICKNAME)

ADP Employee ID #: [ ]

Department: GUEST EXPERIENCE Pay Period Ending Date: 05/01/2026

This form should be used for corrections to regular time worked. Please complete only the time to be adjusted.  
Please circle a.m. or p.m. for each in/out time.

No Lunch	Date	Time In	Time Out	Time In	Time Out	Job Code
[ ]	4/25/2026	a.m. p.m.	a.m. p.m.	a.m. p.m.	a.m. p.m.	[ ]
[ ]	[ ]	a.m. p.m.	a.m. p.m.	a.m. p.m.	a.m. p.m.	[ ]
[ ]	[ ]	a.m. p.m.	a.m. p.m.	a.m. p.m.	a.m. p.m.	[ ]
[ ]	[ ]	a.m. p.m.	a.m. p.m.	a.m. p.m.	a.m. p.m.	[ ]
[ ]	[ ]	a.m. p.m.	a.m. p.m.	a.m. p.m.	a.m. p.m.	[ ]
[ ]	[ ]	a.m. p.m.	a.m. p.m.	a.m. p.m.	a.m. p.m.	[ ]
[ ]	[ ]	a.m. p.m.	a.m. p.m.	a.m. p.m.	a.m. p.m.	[ ]

Employee Signature: [ ] Date: 4/25/2026  
(required)

Supervisor Approval: [ ] Date: [ ]  
(optional)

# 2026 Month of May Overview

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# Overview of Public Days



Date	Activity	Gate Hours
Friday, May 8 <sup>th</sup>	GMR Grand Prix Practice/Quals	7:30am – 7:00pm
Saturday, May 9 <sup>th</sup>	GMR Grand Prix Race Day	7:30am – checkered flag
Tuesday, May 12 <sup>th</sup>	Indy 500 Practice 1	10:00am – 6:00pm
Wednesday, May 13 <sup>th</sup>	Indy 500 Practice 2	10:00am – 6:00pm
Thursday, May 14 <sup>th</sup>	Indy 500 Practice 3	10:00am – 6:00pm
Friday, May 15 <sup>th</sup>	Indy 500 Practice 4 (Fast Friday)	10:00am – 6:00pm
Saturday, May 16 <sup>th</sup>	Indy 500 Qualifying 1	8:00am – 6:00pm
Sunday, May 17 <sup>th</sup>	Indy 500 Qualifying 2	10:00am – 7:00pm
Monday, May 18 <sup>th</sup>	Indy 500 Practice 5	11:00am – 3:00pm
Friday, May 22 <sup>nd</sup>	Carb Day	8:00am – 6:00pm
Saturday, May 23 <sup>rd</sup>	Legends Day	8:00am – 3:00pm
Sunday, May 24 <sup>th</sup>	Indy 500 Race Day	6:00am – checkered flag



# 2026 Key Updates



- America 250 event
- Ice & Water process updates
- Facility improvements (bollards, handrails, Gate 7 RD update)
- 16<sup>th</sup> St bridge closure
- Safety Patrol Challenge Coins



# Challenge Coins



# Situational Trainings

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*2026*  
**INDIANAPOLIS  
MOTOR  
SPEEDWAY**



*All Staff Training*



# How to Wear Your Uniform





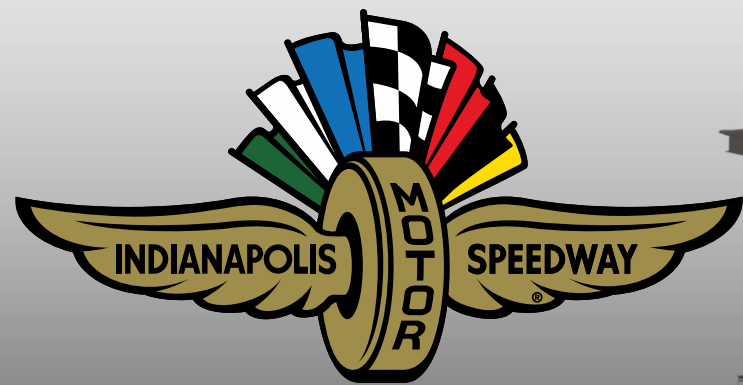


# Before We Dismiss



- **Boxed lunches will be provided for Guest Experience staff on Wednesday, 5/13 and Sunday, 5/17**
- Turn in time corrections to supervisors after break-outs
  - College Program – turn in after your training session
- Break-out sessions will be approx. half hour
- After break-outs, Supervisors reconvene in the Pavilion





THANK YOU!



# Break Out Locations

