



AUGUST 2026

OPERATION HOURS

The IMS Ticket Office and IMS Credential Office are located in the Main Administration Building at 4790 West 16th Street, which is just east of the roundabout at Crawfordsville Road and 16th Street.

Shipping & Receiving is located at 2601 Georgetown Road, inside Gate 9A and can be reached at 317-492-5025.

Photo ID is required when picking up tickets and credentials.

TICKET OFFICE: 317-492-6700

VISIT US ONLINE AT: [IMS.com](https://www.ims.com)

CREDENTIAL OFFICE: 317-492-6500

**NORMAL OFFICE HOURS
ARE MONDAY THROUGH
FRIDAY 9:00 AM - 5:00 PM**

***ADMINISTRATION**

***TICKET OFFICE**

***CREDENTIAL OFFICE**

***SHIPPING & RECEIVING**

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
26	27	28	29	30	31	1
				JULY		CLOSED CLOSED CLOSED CLOSED
2	3	4	5	6	7	8
CLOSED CLOSED CLOSED CLOSED	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 12:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	CLOSED CLOSED CLOSED CLOSED
9	10	11	12	13	14	15
CLOSED CLOSED CLOSED CLOSED	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	CLOSED CLOSED CLOSED CLOSED
16	17	18	19	20	21	22
CLOSED CLOSED CLOSED CLOSED	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM CLOSED 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM CLOSED 7:00 AM - 4:00 PM	CLOSED CLOSED CLOSED CLOSED
23	24	25	26	27	28	29
CLOSED CLOSED CLOSED CLOSED	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	CLOSED CLOSED CLOSED CLOSED
30	31	1	2	3	4	5
CLOSED CLOSED CLOSED CLOSED	8:00 AM - 5:00 PM 9:00 AM - 5:00 PM 9:00 AM - 5:00 PM 7:00 AM - 4:00 PM	SEPTEMBER				